



POSITION DESCRIPTION: Stampfer Retreat Center Manager

Camp Solomon Schechter is seeking a self-motivated and collaborative Manager for the Stampfer Retreat Center at Camp Solomon Schechter. The position reports to the Executive Director and will work with our board, staff, and volunteers to ensure the success of our Jewish retreat center program . . . aspiring to be the premier Jewish Retreat Center on the west coast! The person in this position will balance their time between engaging the Jewish community to grow the center's business and ensuring customers have an incredible experience during their stay. This position has the opportunity to work from the facility in Tumwater, the business office on Mercer Island, or work remotely along the I-5 corridor between Seattle and Portland.

The Center's mission is to provide a welcoming, safe, and fun camp environment, steeped in the values of integrity, respect, and equitable treatment. Our natural setting, open to all, is a unique and inspiring environment that promotes a sense of community and personal growth through art, culture, sports, and environmental education.

Centrally located in Olympia, Washington – an hour south of Seattle and two hours north of Portland – the Stampfer Retreat Center can host events large and small. From a 12-person day retreat to 250-person b'nai mitzvah, our excellent facility and food service have won over numerous groups. Learn more at www.stampferretreatcenter.org

Responsibilities

- Generate appropriate sales leads for the retreat center by developing relationships with organizations in the Pacific Northwest (PNW) Jewish community and, to a lesser extent, the local secular community.
- Work with Jewish partners to jointly plan creative Jewish retreat experiences for people in the PNW Jewish community.
- Negotiate contracts and maintain all paperwork related to retreat center business.
- Responsible for all communication with retreat center customers.
- Ensure exceptional customer service for all customers before, during, and after their time at the retreat center.
- Act as the on-property liaison between the group and facility staff (kitchen, maintenance, and housekeeping) for some of the groups.
- Ensure that other liaisons and support staff are well trained to provide great customer service safely.
- Maintain and, where possible, grow the relationship with the existing customers.
- In consultation with the Retreat Center Committee, write and implement a business plan for the retreat center.
- Other duties and responsibilities as assigned.



Qualifications

The successful candidate will possess the following:

- Minimum three years' experience in hospitality industry
- Knowledge of Jewish culture and/or familiarity with the PNW Jewish community (preferred)
- A background in sales, marketing, and business development (preferred)
- A background in program and/or event planning (preferred)
- Be action-oriented, entrepreneurial, adaptable, and innovative in approach to business planning
- Excellent communication skills, both written and verbal
- Highly self-motivated, focused, resilient, goal-oriented, and results-driven
- Exceptional interpersonal skills and an ability to work collaboratively with all levels of staff, volunteers, Board members, and customers
- Ability to work in a team setting and willingness to work a flexible schedule with minimum supervision is also required
- Computer proficiency including MS Office Suite

To Apply

This position is full-time (\$60,000 - \$70,000) with benefits (medical, vision, dental, sick, vacation, holiday, retirement, life and disability insurance). Please submit your cover letter and resume to operations@campschechter.org. Only those whose applications being considered will be contacted.

We know many candidates, especially women and people of color, do not apply to jobs unless they meet all required qualifications. If you meet most qualifications and believe you would bring the skills and approach we are looking for, we encourage you to apply.

Camp Solomon Schechter is an equal opportunity employer and considers applicants for all positions without regard to race, color, gender, marital or veteran status, sexual orientation, age, religious belief, national or ethnic origin, disability, actual or perceived medical condition, or any other characteristic protected by applicable law.